

## RESIDENTIAL SERVICE GUIDELINES

At Scooter's Refuse Service, we are continuously striving to provide our customers with the highest possible level of service.

In order to make this possible, we have listed a few guidelines below that our customers can follow to help us make our service even better! These will allow us to provide the level of service you have come to expect.

- **Please put out your container the night before your service day**

Our routes are always changing, even day-to-day. This means service times will change. Putting your container out the **night before** is always best to ensure it is out for service.

- **Please place container within 3-5 feet of the road and away from obstacles**

Getting your cart close to the road ensures that our drivers will see your container, and will ensure your container will be serviced. Keeping your cart away from obstacles like mailboxes will make sure no damage is done upon servicing your container.

- **Please shovel snow from cart area**

Shoveling the area where the cart is placed ensures it is stable, which will keep the container from falling over, and makes it a little easier for us to service your container.

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### 2019 Holiday Schedule

**Memorial Day**

Monday, May 27, 2019

**Thanksgiving**

Thursday, November 28, 2019

**Independence Day**

Thursday, July 4, 2019

**Christmas Day**

Wednesday, December 25, 2019

**Labor Day**

Monday, September 2, 2019

**New Year's Day**

Wednesday, January 1, 2020

If your pickup day falls **on or after a holiday listed above**, your pickup day will be one day later for that week only.

*When in Doubt, Put it Out!*