

RESIDENTIAL SERVICE GUIDELINES

At Scooter's Refuse Service, we are continuously striving to provide our customers with the highest possible level of service.

In order to make this possible, we have listed a few guidelines below that our customers can follow to help us make our service even better! These guidelines will allow us to provide the level of service you have come to expect.

- **Please put out your container the night before your service day**

Our routes are always changing, even day-to-day. This means service times will change. We have trucks that leave as early as 3:00 am. Putting your container out the **night before** is best to ensure it is out for service.

- **Please place container within 3-5 feet of the road and away from obstacles**

Getting your cart close to the road ensures that our drivers will see your container and will ensure your container will be serviced. Keeping your cart away from obstacles like mailboxes and street signs will make sure no damage is done upon servicing your container.

- **Please have container placed with handle away from the road**

When putting out your trash, please have the handle away from the roadside so the cart opens toward the road. This ensures the container will empty completely when the driver services your container.

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2020 Holiday Schedule

Thursday, November 26, 2020

Memorial Day

Monday, May 25, 2020

Christmas Day

Friday, December 25, 2020

Independence Day

NO SERVICE CHANGE

New Year's Day

Friday, January 1, 2021

Labor Day

Monday, September 7, 2020

If your pickup day falls **on or after a holiday** listed above, your pickup day will be one day later for that week only.

Thanksgiving

When in Doubt, Put it Out!

INC.